



#7 2-9-04  
*Change of Address*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

The Application of:

Michael W. Brown et al.

Serial No.: 10/006,004

Filed: 12/03/2001

Title: Voice Browsing While Waiting in  
a Hold Queue

Before the Examiner:

Group Art Unit: 2645

Intellectual Property Law Department

International Business Machines Corporation

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January 22, 2004

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Thank you,

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